

CASP Service Bulletin

4/27/94

Dear Customer,

We have identified a possible minor defect on a small quantity of CASP models produced during the months of February and March, 1994. Your CASP may have an incorrect IC (U19) installed on the CPU board resulting in an internal timer error.

Intermixed in our last shipment of National Semiconductor MM5369EYRN IC's were a small quantity of a similar component, p/n MM5369AAN. Some of these incorrect components were installed in CASP CPU boards. National has since discontinued production of this IC and it will be phased out of CASP production in the near future.

To determine if your CASP is affected, connect a battery, initiate any function, and compare the time displayed on the CASP's LCD to an external clock. When the CASP's LCD indicates 1 minute, note the time on your external clock. If the elapsed time on your clock is approximately 48 seconds, your unit should be returned to Christie for no charge warranty repair.

No danger or damage to the CASP or battery will occur. Elapsed time indications will be incorrect as well as amp-hour calculations. It is also possible for the CASP to display a Ti* (time out) error code as the CASP could "time out" before a battery is fully charged.

Christie will pay for shipment of your unit(s) to and from our Gardena facility. We will also do our best to provide a prompt turn-around. Please contact our Sales department at 310-715-1402 between 8:00am and 5:00pm Pacific Standard Time so we may issue you a Return Authorization (RA) Number. Please do not return your equipment without an RA number.

We apologize for any inconvenience this may cause you.

Thank you for your cooperation.

Sincerely,

CHRISTIE ELECTRIC CORP.