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TECHNICAL BULLETIN

NO: TB 601201

Subject: CASP Serial Number Entry Issue

Applicable Models: Christie CASP/2000L, H, (HM)
Christie CASP/1500H
Christie CASP/2100H, 2200H, 2500H

Applicable Firmware: CASP/1500 & 2000 version 6.1b, 6.1c, 6.1d
CASP/2100H, 2200H, 2500H version 7.1c

Date: December 1, 2006

On the above CASP models incorporating the latest new CPU board design using the applicable firmware shown above, there is a condition which will not allow the user to enter battery serial numbers.

If the programmed parameter tables are examined using the "Q" (query) key, then an attempt is made to enter serial numbers, the CASP will not accept entries from the alpha-numeric keyboard.

To clear this condition, simply enter the password (normally U) to enter the table edit mode, and then press STOP. This will allow you to enter a serial number normally.

If you have any questions about this technical bulletin, please contact us using our information shown above.